

INTERNET SERVICES ORDER FORM

Please complete this form and return **no later than 14 days prior** to the move in date of the event to:

Exhibitor Services, International Convention Centre Sydney (ICC Sydney) Phone: +61 2 9215 7373 Email: exhibitionservices@iccsydney.com

CONTACT DETAILS

Contact name:

Company:		
Address:		Postcode:
Phone:	Email:	
Name of event:	Event dates:	
Location of event:	Stand name:	Stand no:

CABLED BROADBAND INTERNET SERVICES (Inclusive of a cable for one computer and and a private IP address)	PER DAY	REQUIREMENTS	
		NUMBER OF CONNECTIONS	DATES/TIMES REQUIRED
10Mbps Internet Connection	\$150.00		
20Mbps Internet Connection	\$200.00		
30Mbps Internet Connection	\$250.00		
50Mbps Internet Connection	\$300.00		
100Mbps Internet Connection	\$600.00		

• Please provide a stand plan noting the location of the connection as well as your stand build time if applicable.

- Please note ICC Sydney will provide the cabled connection however connection to equipment will need to be conducted by the exhibitor or stand builder.
- Please note service will be operational from the first day requested paid for. If you require the service for testing during setup please include this in your order.

Note: Relocation fees apply.

ADDITIONAL INTERNET SERVICES	PRICE	REQUIREMENTS	
		QUANTITY	DATES/TIMES REQUIRED
Additional Cabled Connection (Shares total bandwidth pool of first connection)	\$60.00		
Public IP Address (per IP)	\$45.00		
Computer Configuration/Technical Assistance (per hour)	\$91.00 p/h		

Wireless connectivity is readily available throughout the venue. Visitors have complimentary access to Wi-Fi (2Mbps) for basic browsing, email and social media requirements and can choose to purchase higher speed options for one of more devices via our self-service portal. More information <u>here</u>.



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TERMS AND CONDITIONS

Please note the venue does not allow the use of wireless access points other than the venue fixed wireless infrastructure and reserves the right to disable wireless transmitting devices found to be causing interference.

Please note the venue does not allow the connection of additional switching equipment to cabled connections due to security risks. Ports will auto disable if a switch is connected. Routers are permitted with all Wi-Fi capabilities disabled.

ICC Sydney ICT Services will provide support on all supplied services. For clients using routers, supply of service including speed is guaranteed to the point of hand-off from ICC Sydney (the cable), not on equipment connected to the clients router.

Upon receipt, an invoice will be sent detailing the charges for the requested items.

All services must be prepaid by credit card or EFT at least three business days prior to the move-in of the event. Please note services will not be delivered until full payment is recieved.

All request forms must be received no less than 14 days prior to the move in of the event. Late fees may apply to services requested outside this time.

NOTE: This form will not be processed unless all information is complete and supplied along with the Exhibitor Account Form.